

Pay for what you use

All features included in all the plans!

Dabblers

₹9,999

5 Months validity

₹ 4,999 Rental

₹ 5,000 Credits

1 Exophone

Unlimited Channels

Multilevel IVR

[START FREE TRIAL](#)

Most Popular

Believer

₹ 19,999

11 Months validity

₹ 10,499 Rental

₹ 9,500 Credits

2 Exophones

Unlimited Channels

Multilevel IVR

[START FREE TRIAL](#)

Influencer

₹ 49,499

11 Months validity

₹ 10,499 Rental

₹ 39,000 Credits

10 Exophones

Unlimited Channels

Multilevel IVR

[START FREE TRIAL](#)

Custom Solution for Enterprises

Get in touch

We work with some of the biggest companies in Asia and help them with customized cloud telephony solutions

+91-8088-919-888

or

WRITE TO US

*Has a Fair Usage Policy (FUP). Contact sales to know more
 **Prices mentioned are excluding taxes

[Here's the rationale behind our pricing.](#)

Trusted by



All our plans come with the following features

All our plans come with the following features

- Call transfer
- Call recordings
- Reports and analytics
- Missed call services
- Auto dialer
- Call & SMS APIs
- Real-time notifications
- Dynamic call flows
- Live dashboard
- Automated calls & SMS
- Call & SMS campaigns

7

Days

Fully functional FREE trial with 500 free credits

All our plans come with a no-commitment, 7-day FREE trial. No need to just look from a distance, you also get to play with the product! Use your Exotel account, get your hands dirty with custom call flows and integration with your CRM, Helpdesk, etc. Everything works just the same in a trial account. Get Rs. 500 worth free usage (Calls & SMS) to explore and test all [our features](#).

START YOUR FREE TRIAL NOW!

Frequently Asked Questions

What is an Exophone?

An Exophone is a [virtual phone number](#) on the cloud. This virtual number allows you to take multiple calls at the same time. Device intelligent call flows, play an IVR greeting, record calls and perform specific actions when you receive a call etc.

I want to have more than 6 agents what should I do?

If you'd like to add more than 6 agents to your Exotel account, you can do so at a charge. Every additional agent will be charged at ₹199/month. You could also pay a flat fee of ₹1200/- per month and add an unlimited number of agents.

Do you have any restrictions on the number of channels allocated to an account?

We do not have any channel restrictions. Depending on the resources available to you at your end, you can technically receive unlimited concurrent calls.

How many minutes of usage do I get?

Exotel works on a credit system and 1 credit = ₹1. For eg. In a ₹9,999 plan you have 5,000 credits. You can use these credits for incoming calls, outgoing calls, and sending/receiving SMS

Can I make international calls or send international SMS?

Yes! We are accepting invites for [International Business SMS](#) and you can register [here](#). We are working on getting the international calling feature live very soon.

What is the validity of my trial account?

The trial account is valid for 7 days (pre-loaded with daily reducing credits worth ₹500). After this, you can make a payment via credit card, debit card, net banking, or cheque to convert your account to full.

Our Special Plans for Startups & Non-Profits



Exotel for Startup

If you're an early stage startup who is looking to integrate communication over calls and SMS with your product, we'd like to help.

EXPLORE



Exotel for Non Profit Organizations

If you're a non-profit organisation or a social enterprise working towards a cause, we would like to offer you Exotel for 15% more credits through our Non-Profit initiative.

EXPLORE

What Our Customers Have to Say About Exotel

“

The number masking feature has been a very worthy addition to making our customer experience even better.

Prateek Jain

Former Associate Director - Driver Experience, Olacabs

”



Try Exotel Free for 7 Days

Get ₹ 500 worth free call & SMS credits

START TRIAL

The Exotel Advantage



Superior Quality

Best success rates, voice quality and reduced latency



Scale at Ease

Grow at will, expand without worrying about infrastructure



Superior Reliability

Best in class uptimes of 99.94% including operator uptimes



Best Support

24x7 customer support via phone, email and Twitter



Simple to implement

Sign up and get started in less than 30 minutes, integrate easily using our REST APIs



Extensive Reporting

Easy to understand, detailed reports sent every day

Find out how Exotel can work for you. Set up a call.

We take away some of the biggest pain points of traditional systems like EPABX.

Call

+91-8088-919-888

or

SCHEDULE A CALLBACK



About Us

Exotel is the emerging market's leading full-stack customer engagement platform comprised of our suite of communication APIs, omnichannel contact center (Ameyo) & conversational AI platform (Cognio AI) in the cloud. Incorporated in 2011, our platform powers 40 million engagements every day for over 6000 companies in India, SEA, Middle East, and Africa (think Ola, Swiggy, Golek, & Byju's).
[Read More](#)



Company

[Home](#)
[About Us](#)
[Contact Us](#)
[Support](#)
[Report unwanted calls](#)
[Careers](#) We're hiring
[Why cloud telephony](#)
[VoIP in India](#) Trending
[Exotel partner network](#)
[Exotel for startups](#)
[Exotel for non-profits](#)
[Exotel in media](#)
[Terms of service](#)
[Security](#)
[Privacy policy](#)
[2022: The Year in Review](#) New

Features

[OTP Service](#)
[Toll-free Number](#)
[IVR Service](#)
[Click to Call](#)
[Voice Call API](#)
[SMS API](#)
[Business SMS](#)
[SMS Broadcasting](#)
[SMS Marketing Software](#)
[Virtual Receptionist](#)
[Auto Dialer](#)
[Automatic Call Distributor](#)
[Virtual Phone Numbers](#)
[Hosted PBX](#)
[DID Number](#)
[Cloud Phone System](#)
[Voice Broadcasting](#)
[Call Recording System](#)
[Business Phone System](#)
[Call Management Software](#)
[Cloud Telephony](#)
[Integrations](#) New

Products

[ExoVerify](#) New
[Voice](#)
[SMS](#)
[Call Campaigns](#)
[Lead Assist](#)
[WhatsApp](#)
[App to App Calling](#)

Solutions

[Cloud Contact Center Solution](#) Trending
[Cloud Call Center Software](#)
[Masked phone numbers](#)
[Missed call service provider](#)
[Parallel ringing](#) New
[Automated Phone Calls](#)

Services

[Co-creation](#) New

Resources

[Blog](#)
[Engineering Blog](#)
[Webinars](#)
[API docs](#)
[Downloadables](#)
[Press Releases](#)

